

## Abstract

The European Intercultural Workplace (EIW)

– a pilot project supported by the European Commission 2004-2007(2004 IE/04//C/F/TH-81200)

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### ***The European Intercultural Workplace- EIW A New mindset and Tools for intercultural interactions***

#### **Key words:**

- Surveys of cultural codes, practices and good examples presented by project partners in 10 European countries, 6 Workplaces in each country
- Focus on Education, Health and Care and SMEs
- Good practices and intercultural exchange related to the intercultural workplace
- Sector specific booklets, practical tools for further dialogue and training

#### Participating partners and countries:

- Coordinator:
- Ireland: Dublin City University
- Partners:
- Bulgaria: The European Centre for Education and Training, (ECET)
- Finland: The Adult Education College of Västra Nylands
- Germany: Institute for Project Support and Competencies Development
- Greece: Hellenic Regional Development Center (HRDC)
- Italy: CONFORM - Consorzio Formazione Manageriale Collina Liguorini
- Norway: Mangfold i Arbeidslivet – MiA (*Diversity at Work*)
- Poland: The Academy of Humanities and Economics in Lodz
- Sweden: University of Gothenburg
- UK: University of Westminster

**A selection of good practices from 10 European countries, recommendations in national reports for each country, and examples from these countries used in sector specific booklets in Education, Health Care and Small and Medium Enterprises (SMEs), a DVD with situation analysis followed by a guide to meet some of the challenges in the European Intercultural Workplaces.**

#### **Summary**

*Due to major transformations at European workplaces over the past decades, the diversity at the workplaces has not been utilized regarding access for the immigrant and minority population to relevant positions in the workplaces or possibility to achieve the living standards and working conditions of the majority populations. The increased immigration has resulted in a vast increase in cultural diversity of those living, working and being educated within the borders of Europe. The expansion of the EU coupled with work force shortages in many parts of the continent have brought a steady increase in mobility both within and an increased pressure from outside the European Economic Area. The trend towards greater cultural diversity is likely to continue and expand, as workplaces grow into microcosmos of a culturally diverse society. The Intercultural European Workplace project aims by surveys, individual interviews and focus group interviews at workplaces to provide relevant material for useful national land reports, sector specific booklets within Education, Health and Care*

*and Production (small and middle sized companies) representing the 10 European countries, and last but not least, a DVD for training purposes with a tailor-made guide (handbook).*